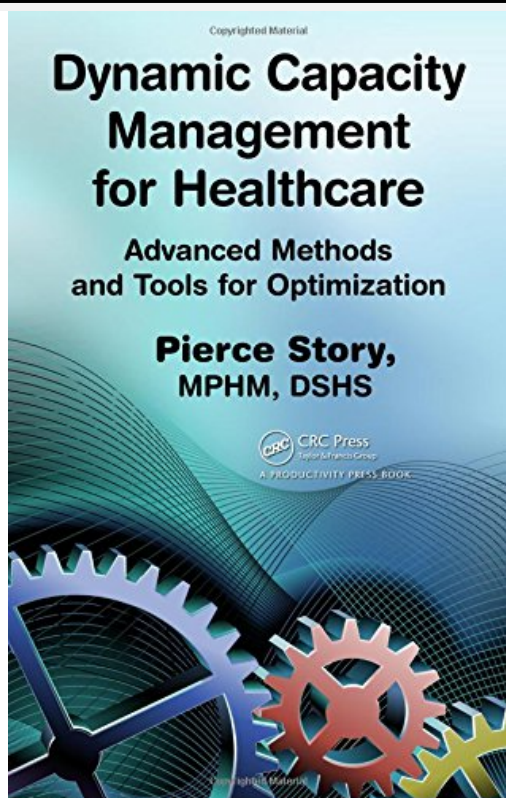

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Book Synopsis

Facilitates the effective management of the complexities and 'dynamism' of health care operations. This title introduces healthcare managers and professionals to the concepts designed to improve both process and dynamic systems-focused performance and develop appropriately dynamic process-level solutions to complex systems level issues.
